

contact CRCL by phone at 866-644-8360, 866-644-8361 (TTY), or by email at crcl@hq.dhs.gov. When you communicate with us, please include the complaint number. In addition, it is very important to notify us of any changes in your address or telephone number.

We thank you for your complaint; inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties. You can expect to receive a letter from us informing you how the Department concluded this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jeffrey S. Blumberg', with a stylized, flowing script.

Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



Homeland
Security

June 1, 2012

MEMORANDUM FOR:

(b)(6),(b)(7)(C)

Deputy Division Director, Investigative Support Unit
Office of Professional Responsibility
U.S. Immigration and Customs Enforcement

Peter S. Vincent
Principal Legal Advisor
U.S. Immigration and Customs Enforcement

FROM:

Jeffrey S. Blumberg 
Director, Compliance Branch
Office for Civil Rights and Civil Liberties

(b)(6)

Attorney Advisor
Office of General Counsel

SUBJECT:

Complaint No. 12-06-ICE-0105

The Office for Civil Rights and Civil Liberties (CRCL) has received a complaint alleging that ICE has violated an individual's civil rights or civil liberties. The purpose of this memorandum is to notify you of the complaint and to inform you that we are referring this complaint to ICE for investigation. We request that the appropriate office within your component complete an inquiry into the enclosed complaint within 180 days of the date of this referral. Please see the attached Referred Complaint Assistance Form for guidance regarding this inquiry.

CRCL authorities. Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL is charged with investigating and assessing complaints against DHS employees and officials of abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion. The procedures for our investigations and the recommendations they may engender are outlined in Department of Homeland Security (DHS) Management Directive 3500. We have received information concerning the above listed complaint that may fall under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1.

Protected by Attorney-Client and Deliberative Process Privileges

Access to information. More particularly, 42 U.S.C. § 2000ee-1(d) grants CRCL access to the “information, material, and resources necessary to fulfill the functions” of the office, including the complaint investigation function; Management Directive 3500 further authorizes CRCL to:

- “Notify the relevant DHS component(s) involved of the matter and its acceptance by CRCL, and whether the matter will be handled by CRCL or by the component organization”;
- “Interview persons and obtain other information deemed by CRCL to be relevant and require[e] cooperation by all agency employees”; and
- “Access documents and files that may have information deemed by CRCL to be relevant.”

Reprisals forbidden. In addition, 42 U.S.C. § 2000ee-1(e) forbids any Federal employee to subject a complainant or witness to any “action constituting a reprisal, or threat of reprisal, for making a complaint or for disclosing information to” CRCL in the course of this investigation.

This memorandum and the Referred Complaint Assistance Form are pursuant to these authorities.

Privilege and required transparency. Our communications with ICE personnel and documents generated during this review, particularly the final report, will be protected to the maximum extent possible by attorney-client and deliberative process privileges. Under 6 U.S.C. § 345(b), however, we submit an annual report to Congress—also posted on CRCL’s Web site—that is required to detail “any allegations of [civil rights] abuses . . . and any actions taken by the Department in response to such allegations.”

When the inquiry is complete, please contact CRCL with your component’s findings and recommendations. CRCL will review the matter in accordance with our mission to assist DHS to secure the Nation while preserving individual liberty, fairness, and equality under the law. We look forward to working with your staff on this matter, will notify you when we have closed this complaint, and will provide you with any recommendations resulting from this complaint.

If you have any questions concerning this referral, please do not hesitate to contact my colleague, (b)(6) by phone at 202-357-(b)(6) or by email at (b)(6)@hq.dhs.gov.

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Copies to:

(b)(6),(b)(7)(C)

Acting Chief of Staff
Office of Professional Responsibility
U.S. Immigration and Customs Enforcement
(b)(6),(b)(7)(C)@dhs.gov

(b)(6),(b)(7)(C)

Group Supervisor
Office of Professional Responsibility
U.S. Immigration and Customs Enforcement
(b)(6),(b)(7)(C)@ice.dhs.gov

Enclosure

Protected by Attorney-Client and Deliberative Process Privileges.



OFFICE FOR CIVIL RIGHTS & CIVIL LIBERTIES (CRCL)
REFERRED COMPLAINT ASSISTANCE FORM

REFERRED COMPLAINT ASSISTANCE	
Assigned To:	U.S. Immigration and Customs Enforcement (ICE)
Requested From:	DHS Headquarters Office for Civil Rights and Civil Liberties (CRCL)
POC:	(b)(6) 202-357-(b)(6) (b)(6)@hq.dhs.gov
Date Referred to ICE:	June 1, 2012
Deadline to CRCL:	Within 180 days of the date above.
CRCL Complaint No:	12-06-ICE-0105 (b)(6)
SYNOPSIS	
On March 26, 2012, CRCL received a complaint from Mr. (b)(6) who is a United States Citizen, alleging that on March 24, 2012, at approximately 7:30 am, U.S. Immigration and Customs Enforcement (ICE) agents arrived at his residence looking for a fugitive. In his complaint, Mr. (b)(6) stated that he consented to allowing the ICE agents to search inside his home; however, he noticed after the ICE agents left that they had searched his vehicle. Mr. (b)(6) stated he did not consent to a vehicle search. (b)(5)	
ISSUES/ALLEGATIONS	
(b)(5),(b)(6)	

*Protected by Attorney-Client and Deliberative Process Privileges
Law Enforcement Sensitive*

From: (b)(6)
Sent: Friday, June 01, 2012 12:31 PM
To: (b)(6),(b)(7)(C) Vincent, Peter S.
Cc: (b)(6) CRCLCompliance; (b)(6)
Subject: DHS CRCL Referral Documents Complaint No. 12-06-ICE-0105

Hello Deputy Division Director (b)(6),(b)(7)(C) and Principal Legal Advisor Peter S. Vincent:

Please find attached the CRCL correspondence in reference to Complaint Number 12-06-ICE-0105.

Thank you,

(b)(6)

*Complaints Manager
Office for Civil Rights and Civil Liberties
Department of Homeland Security
Washington, DC 20528
Phone: (202) 357-(b)(6)
Fax: (202) 401-4708*



**Homeland
Security**

This message may contain attorney-client communications, attorney work product, and agency deliberative communications, all of which may be privileged and not subject to disclosure outside the agency or to the public. Please consult with the Department of Homeland Security, Office of the General Counsel before disclosing any information contained in this email.

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-12-0286 12-06-ICE-0105 (b)(6)

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2012-04-13 10:20	Create	Component Referenced	ICE	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Summary	On March 26, 2012, CRCL received email correspondence from Mr. (b)(6) a U.S. Citizen (USC), alleging that on March 24, 2012 around 7:30 am, 5 or 6 ICE agents arrived at his residence looking for a fugitive. Mr. (b)(6) consented to allowing ICE to	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Executive Summary	On March 26, 2012, CRCL received email correspondence from Mr. (b)(6) a U.S. Citizen (USC), alleging that on March 24, 2012 around 7:30 am, 5 or 6 ICE agents arrived at his residence looking for a fugitive. Mr. (b)(6) consented to allowing ICE to	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Allegation	(CR/CL) Civil Rights/Civil Liberty	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Days to Process	18	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Date to CRCL	03/26/2012	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Date to DHS	03/26/2012	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Date on Correspondence	03/26/2012	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Sender Type	Individual	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Method of Receipt	Email	8250	(b)(6)	User Change
DhsComplaint	2012-04-13 10:20	Create	Entry Date	04/13/2012	8250	(b)(6)	User Change
DhsComplaintAction	2012-09-19 10:21	Create	Reporting Summary	On March 26, 2012, CRCL received a complaint from Mr. (b)(6) who is a United States Citizen, alleging that on March 24, 2012, ICE officers arrived at his residence looking for a fugitive. In his complaint, Mr. (b)(6) stated that he consented to a	108344	(b)(6)	User Change
DhsComplaintAction	2012-09-19 10:21	Create	Internal Summary	On March 26, 2012, CRCL received a complaint from Mr. (b)(6) who is a United States Citizen, alleging that on March 24, 2012, ICE officers arrived at his residence looking for a fugitive. In his complaint, Mr. (b)(6) stated that he consented to a	108344	(b)(6)	User Change
DhsComplaintAction	2012-09-19 10:21	Create	Action	Closed - Referred/No Further Action	108344	(b)(6)	User Change

DhsComplaintAction	2012-09-19 10:21	Create	Action Date	09/19/2012	108344	(b)(6)	User Change
DhsComplaintAction	2012-06-01 12:26	Update	Document	CRCL Referral Complaint Form 12-06-ICE-0105.pdf	107454		User Change
DhsComplaintAction	2012-06-01 12:26	Update	Document		107454		User Change
DhsComplaintAction	2012-06-01 12:23	Update	Action Date	06/01/2012	107454		User Change
DhsComplaintAction	2012-06-01 12:23	Update	Action	Referred	107454		User Change
DhsComplaintAction	2012-06-01 12:23	Update	Document	CRCL Referred Complaint Form 12-07-ICE-0112.pdf	107454		User Change
DhsComplaintAction	2012-04-25 11:56	Create	Action Date	04/25/2012	107454		User Change
DhsComplaintAction	2012-04-25 11:56	Create	Action	Short Form	107454		User Change
DhsComplaintAction	2012-04-17 13:55	Create	Primary Assignment	(b)(6)	107407		User Change
DhsComplaintAction	2012-04-17 13:55	Create	Action Date	04/17/2012	107407		User Change
DhsComplaintAction	2012-04-17 13:55	Create	Action	Back from Officer	107407		User Change
DhsComplaintAction	2012-04-17 13:55	Create	Comments	Short Form	107407		User Change
DhsComplaintAction	2012-04-17 13:55	Create	Action Date	04/17/2012	107406		User Change
DhsComplaintAction	2012-04-17 13:55	Create	Action	Recommendation Review	107406		User Change
DhsComplaintAction	2012-04-17 11:25	Create	Action Date	04/17/2012	107388		User Change
DhsComplaintAction	2012-04-17 11:25	Create	Action	Awaiting Recommendation	107388		User Change
DhsComplaintAction	2012-04-17 11:25	Create	Comments	Per Deputy Director (b)(6) (b)(6) open this matter as a short form complaint assigned to (b)(6)	107388		User Change
DhsComplaintAction	2012-04-17 11:25	Create	Document	12-06-ICE-0105 (OIG Response 4.16.2012).pdf	107387		User Change
DhsComplaintAction	2012-04-17 11:25	Create	Action Date	04/16/2012	107387		User Change
DhsComplaintAction	2012-04-17 11:25	Create	Action	IG Declines/Back from IG	107387		User Change
DhsComplaintAction	2012-04-13 10:32	Create	Document	3.26.2012 12-06-ICE-0105 (email).pdf	107374		User Change
DhsComplaintAction	2012-04-13 10:32	Create	Action Date	04/13/2012	107374		User Change
	2012-						User

DhsComplaintAction	04-13 10:32	Create	Action	Acknowledgement Letter Sent	107374	(b)(6)	Change
DhsComplaintAction	2012-04-13 10:25	Create	Action Date	04/13/2012	107373		User Change
DhsComplaintAction	2012-04-13 10:25	Create	Action	Sent to IG	107373		User Change
DhsComplaintAction	2012-04-13 10:24	Create	Action Date	04/05/2012	107372		User Change
DhsComplaintAction	2012-04-13 10:24	Create	Action	Open a Complaint	107372		User Change
DhsComplaintAction	2012-04-13 10:24	Create	Comments	Per Deputy Director (b)(6) (b)(6) open this matter as a short form complaint assigned to (b)(6) (b)(5),(b)(6)	107372		User Change
DhsComplaintDocument	2012-06-01 12:43	Update	Document 2	CRCL Referral email of docs for complaint 12-06-ICE-0105.pdf	86823		User Change
DhsComplaintDocument	2012-04-13 10:21	Create	Foreign Language	No	86467		User Change
DhsComplaintDocument	2012-04-13 10:21	Create	Document Type	Incoming Letter	86467		User Change
DhsComplaintDocument	2012-04-13 10:21	Create	Document 1	3 26 2012 (b)(6) pdf	86467		User Change
DhsComplaintDocument	2012-04-13 10:21	Create	Dateentered	04/13/2012	86467		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Document 1	CRCL Referral memo 12-06-ICE-0105.pdf	86823		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Dateentered	06/01/2012	86823		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Document Type	Referral Memo	86823		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Foreign Language	No	86823		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Document 1	CRCL Complainant letter 12-06-ICE-0105.pdf	86822		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Dateentered	06/01/2012	86822		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Document Type	Referral Letter	86822		User Change
DhsComplaintDocument	2012-06-01 12:25	Create	Foreign Language	No	86822		User Change
DhsComplaintDocument	2012-09-19 10:01	Create	Document Type	Closed Letter	87837		User Change
DhsComplaintDocument	2012-09-19 10:01	Create	Document 2	12-06-ICE-0105 - CRCL Closed Letter Complaint.pdf	87837		User Change

DhsComplaintDocument	2012-09-19 10:01	Create	Dateentered	09/19/2012	87837	(b)(6)	User Change
DhsComplaintDocument	2012-09-19 10:01	Create	Foreign Language	No	87837		User Change
DhsComplaintDocument	2012-09-19 10:01	Create	Document 1	12-06-ICE-0105 Short form closure memo.pdf	87837		User Change
DhsComplaintDocument	2012-09-07 12:31	Create	Document Type	Investigative Material	87755		User Change
DhsComplaintDocument	2012-09-07 12:31	Create	Document 2	201209625-Exhibits.pdf	87755		User Change
DhsComplaintDocument	2012-09-07 12:31	Create	Dateentered	09/07/2012	87755		User Change
DhsComplaintDocument	2012-09-07 12:31	Create	Foreign Language	No	87755		User Change
DhsComplaintDocument	2012-09-07 12:31	Create	Document 1	AIR 201209625.out	87755		User Change
DhsComplaintDocument	2012-09-07 12:30	Create	Document Type	Referral Letter	87754		User Change
DhsComplaintDocument	2012-09-07 12:30	Create	Document 2	CRCL Referral memo 12-06-ICE-0105.pdf	87754		User Change
DhsComplaintDocument	2012-09-07 12:30	Create	Dateentered	09/07/2012	87754		User Change
DhsComplaintDocument	2012-09-07 12:30	Create	Foreign Language	No	87754		User Change
DhsComplaintDocument	2012-09-07 12:30	Create	Document 1	CRCL Referral Complaint Form 12-06-ICE-0105.pdf	87754		User Change
DhsComplaintIssue	2012-07-17 11:35	Update	Incident Location	(b)(6), Non Responsive	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	City	Irving	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	Incident Location Type	Residence	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	Incident Location	(b)(6)	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	(b)(5)	(b)(5)	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	Incident Date	03/24/2012	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	Primary Issue	Yes	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	Redirect to Subject	No	13462		User Change
DhsComplaintIssue	2012-04-13 10:27	Create	Ongoing	No	13462		User Change
	2012-						User

DhsComplaintIssue	04-13 10:27	Create	Situation	DHS law enforcement activity	13462	(b)(6)	Change
DhsComplaintIssue	2012-04-13 10:27	Create	State	Texas - TX	13462	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Prefix	Mr.	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Contact Type	Sender.	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Address Line 1.	(b)(6)	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Alt Email	(b)(6)@yahoo.com	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Phone	214 (b)(6)	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	City	Irving	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Last Name	(b)(6)	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	First Name	(b)(6)	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Email	(b)(6)@dfps.state.tx.us	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	Zip Code	75061	22855	(b)(6)	User Change
DhsComplaintPartiesInvolved	2012-04-13 10:30	Create	State	Texas - TX	22855	(b)(6)	User Change



**Homeland
Security**

April 2, 2013.

Via electronic mail

(b)(6)

Central American Resource Center (CARECEN)
1460 Columbia Road, NW Suite C-1
Washington, DC 20009
(b)(6)@carecenc.org

Re: Complaint No. 13-06-ICE-0126

Dear Ms. (b)(6)

The Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL) received your complaint on March 18, 2013. Thank you for contacting us with your concerns. CRCL reviews and assesses information concerning abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by employees and officials of the Department of Homeland Security (DHS).

The issues you raise are very important to us, and we would like to inform you how your complaint will be processed by CRCL. Initially, we will send your complaint to the DHS Office of the Inspector General for review. If the Inspector General declines to accept the complaint, it will be returned to CRCL for an appropriate response. Once CRCL opens a formal complaint, either we or the appropriate DHS component will conduct an investigation into your concerns. CRCL may contact you during the course of investigation of your complaint. We will ultimately notify you of the outcome.

Please be advised that our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on your behalf. Instead, we use complaints like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

If you have not already done so, please provide CRCL with your complete contact information, including a phone number, email, and mailing address if available. You may contact CRCL by email at CRCLCompliance@hq.dhs.gov, by facsimile at 202-401-4708, or by mail at the following address:

Department of Homeland Security
Office for Civil Rights and Civil Liberties
Compliance Branch
245 Murray Lane, SW
Building 410, Mail Stop 0190
Washington, DC 20528

For additional information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

If you are filing a complaint on behalf of an individual, please provide CRCL with the express written consent of the individual if you would like to be informed about the resolution of this complaint, if you have not already done so. When communicating with CRCL about this matter, please include the complaint number noted at the top of this letter.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Communications like yours are essential to our ability to carry out our role of supporting the Department's mission to secure the nation while preserving individual liberty, fairness, and equality under the law. We look forward to working with you to address your concerns. If you have questions, please contact CRCL either in writing or by phone at 866-644-8360, 866-644-8361 (TTY).

Sincerely,



Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Privacy Act Statement

Authority: 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1 authorizes the collection of this information.

Purpose: The Department of Homeland Security (DHS) will use this information to review and investigate complaints and information from the public about possible violations of civil rights and/or civil liberties relating to DHS employees, programs, or activities.

Routine Uses: This information may be disclosed to and used by personnel and contractors within DHS who have a need to know the information in order to review your complaint. The DHS Office for Civil Rights and Civil Liberties (CRCL) may also share your information, as necessary, with appropriate government agencies outside of DHS or with non-government entities to address your complaint, or pursuant to its published Department of Homeland Security/ ALL-029 Civil Rights and Civil Liberties Records System of Records.

Disclosure: Furnishing this information to CRCL is voluntary; however, failure to furnish the requested information may delay or prevent CRCL from adequately reviewing and investigating your complaint. If necessary, CRCL may also request additional information from you in order to determine the appropriate manner to address your concerns.

To learn more about the Privacy Act, go to www.dhs.gov/privacy.

From: CRCL
To: (b)(6) @carecendc.org
Subject: Follow up to CRCL Complaint Number: 13-06-ICE-0126
Date: Tuesday, April 02, 2013 10:39:00 AM
Attachments: [03.18.2013 13-06-ICE-0126.pdf](#)
[image001.png](#)

Dear Ms. (b)(6)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties.. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



**Homeland
Security**

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From: (b)(6)@carecendc.org]
Sent: Monday, March 18, 2013 04:58 PM Eastern Standard Time
To: (b)(6)
Subject: Guidance on reporting ICE activity on building premises in DC.

Dear Mr. (b)(6)

I received your contact information through (b)(6) email informing us of his departure from your office. I'd like to know if your office could help us with a particular issue we've been informed of in the neighborhood. Apart from providing immigration legal services, our organization also supports tenant associations in the Columbia Heights neighborhood in D.C. We have received complaints from a certain tenant association (b)(6) that ICE has appeared at their building at least 3 times in the early morning since February 26, looking for an individual that they believe lives on the 3rd floor, but they do not know which exact unit he lives in. They have stopped tenants leaving the building and have asked for their ID's and have knocked on apartments on the third floor of both buildings (the two buildings are adjoined) and have asked tenants in these apartments about this individual (showing photograph) and for their documents. We know that at least on the first occasion there were at least 8 ICE agents at the building and a fewer on the other two occasions they returned. It's clear that the agents don't have a warrant for the individual they're looking for and as a consequence of searching the building, they are alarming the tenants there...

I'd like to know if this type of complaint is one that your office handles and if an official complaint should be filed. If not, what is the most appropriate office to reach? Also, if you have any other suggests on how the Tenant Association can deal with these searches, I'd appreciate it. Thank you very much...

(b)(6)

Central American Resource Center (CARECEN)
1460 Columbia Road, NW Suite C-1
Washington, DC 20009
Phone: (202)328-(b)(6) | Fax: (202) (b)(6)
Email: (b)(6)@carecendc.org Web: www.carecendc.org



CONFIDENTIALITY NOTICE: This message is from The Central American Resource Center. This message and any attachments may contain attorney work product or legally privileged or confidential information. This message and its contents are intended only for the individual or entity identified above as the addressee. If you are not the addressee, or if this message has been addressed to you in error, you are not authorized to read, copy, distribute this message or any attachments, and we ask that you please delete this message and attachments (including copies) and notify the sender by

return e-mail or telephone at 202-328-9799 x 27. Delivery of this message and any attachments to any person other than the intended recipient(s) is not intended in any way to waive confidentiality or a privilege.

From: (b)(6)
To:
Cc: [CRCLCompliance](#)
Subject: FW: Guidance on reporting ICE activity on building premises in DC
Date: Wednesday, March 27, 2013 5:59:27 PM
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)

Hi (b)(6)

Please process the email correspondence below from (b)(6) of CRCL's Community Engagement Section as a new Contact. Separately, please log in this entire thread as internal CRCL email regarding this matter. To date, we have not received any additional information from (b)(6) regarding this matter.

(b)(6) presented this matter at the case opening meeting today. Jeff decided it will be opened as a short-form complaint.

Please let me know if you have any questions.

Thank you.

(b)(6)
Policy Advisor
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
202-357-(b)(6)
(b)(6)@hq.dhs.gov

This message may contain attorney-client communications, attorney work product, and agency deliberative communications, all of which may be privileged and not subject to disclosure outside the agency or to the public. Please consult with the Department of Homeland Security, Office of the General Counsel before disclosing any information contained in this email.

From: (b)(6)
Sent: Monday, March 18, 2013 5:38 PM
To: (b)(6)
Cc: CRCLCompliance
Subject: FW: Guidance on reporting ICE activity on building premises in DC

(b)(6)

Can you please review and present the matter below at the next case opening meeting? If Compliance receives any additional information on the allegations in the interim, we will forward it to you.

Thanks,

(b)(6)

From: (b)(6)
Sent: Monday, March 18, 2013 5:33 PM
To: (b)(6) Blumberg, Jeffrey
Cc: (b)(6)
Subject: Re: Guidance on reporting ICE activity on building premises in DC

Ok, will do, thanks.

(b)(6)

Senior Policy Advisor / Section Lead
Community Engagement Section
Office for Civil Rights and Civil Liberties (CRCL)
Office of the Secretary
US Department of Homeland Security (DHS)
202-(b)(6) (Mobile)
(b)(6)@hq.dhs.gov
<http://www.dhs.gov/crcl>

This message may contain agency deliberative communications, privacy information or other information that may be privileged and exempt from disclosure outside the agency or to the public. Please consult with the US Department of Homeland Security, Office for Civil Rights and Civil Liberties and the Office of General Counsel before disclosing any information contained in this email.

From: (b)(6)
Sent: Monday, March 18, 2013 05:28 PM Eastern Standard Time
To: Blumberg, Jeffrey; (b)(6)
Cc: (b)(6)
Subject: RE: Guidance on reporting ICE activity on building premises in DC

(b)(6)

When you reply to (b)(6) can you please ask her to submit her complaint to CRCL at CRCLCompliance@hq.dhs.gov, in addition to sending it to the ICE Public Advocate? She can send it to both CRCL and the Public Advocate's Office if she wishes.

Thanks,

(b)(6)

Policy Advisor
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

202-357-(b)(6)

(b)(6)@hq.dhs.gov

From: Blumberg, Jeffrey

Sent: Monday, March 18, 2013 5:21 PM

To: (b)(6)

Cc:

Subject: Re: Guidance on reporting ICE activity on building premises in DC

Thanks (b)(6) We may be interested and will discuss at our next case opening.

Thanks,

Jeff

From: (b)(6)

Sent: Monday, March 18, 2013 05:17 PM Eastern Standard Time

To: Blumberg, Jeffrey; (b)(6)

Cc: Gersten, David; (b)(6)

Subject: Fw: Guidance on reporting ICE activity on building premises in DC

Jeff and (b)(6)

I will forward this matter to ICE Public Advocate as it appears to be a matter they would likely address. However, I wanted to forward to your attention in case you think its something Compliance may wish to review. Please advise.

Thanks,

(b)(6)

Senior Policy Advisor / Section Lead
Community Engagement Section
Office for Civil Rights and Civil Liberties (CRCL)
Office of the Secretary
US Department of Homeland Security (DHS)
202-(b)(6) (Mobile)
(b)(6)@hq.dhs.gov
<http://www.dhs.gov/crcl>

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From: [CRCL_DHSOIGHotline](#)
To: (b)(6)
Cc:
Subject: RE: CRCL Complaint Number 13-06-ICE-0126 Box 1
Date: Monday, April 01, 2013 10:15:39 AM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6)@hq.dhs.gov]
Sent: Thursday, March 28, 2013 4:55 PM
To: CRCL_DHSOIGHotline
Cc: (b)(6)
(b)(6)
Subject: CRCL Complaint Number 13-06-ICE-0126

DHS OIG,

Summary of a new complaint for your review:

On March 18, 2013, CRCL received an email correspondence from (b)(6) (b)(6) (b)(6) from the Central American Resource Center (CARECEN). In her email, Ms. (b)(6) states that her organization has received several complaints from a certain tenant association in the Columbia Heights DC neighborhood (b)(6) regarding ICE activities in their buildings. Ms. (b)(6) alleges that ICE agents have appeared at the buildings three times in the morning since February 26. Ms. (b)(6) states that the ICE agents are looking for a certain individual who they believe lives there and, as a result, ICE has stopped and asked individuals for their IDs and knocked on residents' doors to ask about this person and have also asked for their documents. Ms. (b)(6) believes the agents do not have a warrant for this individual and ICE is alarming the tenants who live there.

Thank you.

(b)(6)

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

202-357-(b)(6)

(b)(6)@hq.dhs.gov

This message may contain attorney-client communications, attorney work product, and agency deliberative communications, all of which may be privileged and not subject to disclosure outside the agency or to the public. Please consult with the Department of Homeland Security, Office of the General Counsel before disclosing any information contained in this email.



Department of Homeland Security (DHS)
Office for Civil Rights and Civil Liberties

Civil Rights Complaint

Fillable Version (last modified 3/15/2011)

The purpose of this form is to assist you in filing a civil rights/civil liberties complaint with the Department of Homeland Security (DHS) Office for Civil Rights and Civil Liberties (CRCL) regarding DHS programs and activities. This form is not intended to be used for complaints about employment with DHS. You are not required to use this form to file a complaint; a letter with the same information is sufficient. However, if you file a complaint by letter, you should include the same information that is requested in the form.

CRCL Mission:

The DHS Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the nation while preserving individual liberty, fairness, and equality under the law. We investigate claims of civil rights and civil liberties abuses, to help DHS improve protections and programs.

Do you have a DHS civil rights or civil liberties complaint? If you believe that DHS personnel or a DHS program or activity has violated your rights, we want to hear from you. Fill out this form, or write us an email or letter.

In connection with a DHS program, activity, or policy, have you experienced:

- Discrimination based on your race, ethnicity, national origin (including language proficiency), religion, gender, or disability? (Note: do not use this form to make a complaint about employment discrimination; see www.dhs.gov/eeo.)
- Denial of meaningful access to DHS or DHS-supported programs, activities, or services due to limited English proficiency?
- Violation of your rights while in immigration detention or as a subject of immigration enforcement?
- Discrimination or inappropriate questioning related to entry into the United States?
- Violation of your right to due process, such as your right to timely notice of charges or access to your lawyer?
- Violation of the Violence Against Women Act's confidentiality requirements?
- Physical abuse or any other type of abuse inflicted upon you?
- Any other civil rights or civil liberties violation related to a DHS program or activity?

Notes on Confidentiality and Anonymity:

- A) You may remain anonymous by not filling in your name, below. However, CRCL may not be able to investigate your complaint unless you provide enough information to conduct an investigation.
- B) Disclosure of the information you provide, including your identity, is on a "need-to-know" basis, and is discussed in the Privacy Statement at the end of this document. IF YOU CHECK THE BOX BELOW, WE WILL NOT DISCLOSE YOUR IDENTITY TO OTHER OFFICES, IN OR OUT OF DHS (unless it is necessary for investigation of criminal misconduct). Note, however, that this will in many situations make it very difficult or impossible, practically speaking, for us to investigate the allegations you raise.
☐ I do NOT want CRCL to disclose my name to other offices, and understand this decision will often make it impossible for an investigation to take place.
- C) Reprisal against complainants to CRCL is unlawful; if you feel you have been a victim of reprisal, CALL US. 1-866-644-8360.

Complaint Information

If you don't speak/write English, CRCL has access to interpreters and can talk to you in any language.

① Information about the person who experienced the civil rights/civil liberties violation
(fill in what you can)

Name: Tenants at (b)(6) Washington, DC
First and Middle Last

Phone #: Cell: Home: Work:

Please note that we may contact you at the provided numbers.

Mailing Address: (b)(6) Washington, DC 20011
PO Box or Street address City State Zip

Date of Birth: Email (optional):

Alien Registration #. (if you have one and it's available):

☐ Check here if you are in detention now.

Which facility? Facility name Facility address

☒ Check here if you are represented by an attorney in this matter. If so please provide the attorney's name and contact information (b)(6) @carecen.org

② Are you filling in this complaint form on behalf of another individual? If yes, please provide your information.

Name: (b)(6)
First Last Job title

Organization (if any): CARECEN - Central American Resource Center

Phone #: Cell: Home: Work: (202) (b)(6)

Mailing Address: 1460 Columbia Road NW, Suite C1, Washington, DC 20009
PO Box or Street address City State Zip

③ What happened? Describe your complaint. Give as much detail about your experience as possible.

Please see attached continuation sheet.

Continue on an additional page, if needed.

When did this happen? If ongoing, please indicate when the problem began.

(If it happened on more than one date, list all dates):

ICE's visit to (b)(6) Washington DC happened on February 26, 2013 and began as early as 5:30am and lasted as late as 10am.

Where did this happen?

Place *(for example, name the detention facility, airport, other):*

(b)(6)

City: Washington

State or Country: DC

④ Who treated you unfairly?

An employee, contractor, or officer of *(check as many as apply):*

- | | |
|---|---|
| ☐ Citizenship and Immigration Services (USCIS) | ☐ Not sure which DHS office |
| ☐ Customs and Border Protection (CBP)* | ☐ Non-DHS employee working under the authority of DHS (e.g., 287g officer) |
| ☐ Customs Officer | specify: _____ |
| ☐ Border Patrol Agent | |
| ☐ Federal Emergency Management Agency (FEMA) | |
| ☒ Immigration and Customs Enforcement (ICE) | |
| ☐ Secret Service (USSS) | |
| ☐ Transportation Security Administration (TSA)* | |
| ☐ U.S. Coast Guard (USCG) | |
| ☐ Other DHS program <i>(specify)</i> : | |

*If your complaint is about an incident at an airport, train station, or border crossing, you may also file a complaint with the Department of Homeland Security's Traveler Redress Inquiry Program (TRIP). TRIP and this Office will review your complaint together, resulting in a faster response. Go to: www.dhs.gov/trip.

⑤ List anyone else who may have seen or heard what happened.

(If you do not know their names, provide whatever details you can)

Names (or other information, e.g., agency): _____

Mailing Address: _____
PO Box or Street address City State or Country Zip

Phone No.: _____ Email: _____

Names (or other information, e.g., agency): _____

Mailing Address: _____
PO Box or Street address City State or Country Zip

Phone No.: _____ Email: _____

Continue on an additional page, if needed.

- ⑥ Have you contacted any other DHS component or other federal, state, or local government agency or court about this complaint?

☐ Yes: Agency/Office/Court _____ Date: _____
☒ No

If so, has anyone responded to your complaint?

☐ Yes ☒ No

If Yes, describe what has been done to respond to your complaint:

Continue on an additional page, if needed.

- ⑦ Is there any other information you want us to know about or consider?

Continue on an additional page, if needed.

- ⑧ If you are not proficient in English, please indicate the language in which you prefer we communicate with you.
-

- ⑨ If you have problems understanding this form or any other question, contact CRCL:

E-mail: crcl@dhs.gov

Phone: Local: 202-401-1474 or
Toll Free: 866-644-8360

TTY: Local TTY: 202-401-0470
Toll Free TTY: 866-644-8361

Fax: 202-401-4708

By U.S. Postal Service:

Department of Homeland Security
CRCL/Compliance Branch

245 Murray Lane, SW
Building 410, Mail Stop #0190
Washington, DC 20528

Note: Because of security measures, it can take up to 4 weeks for us to receive U.S. mail.

- ⑩ To submit this form by email, please save, attach, and send to crcl@dhs.gov. Please attach or send all information that supports your complaint, such as documents, photos, medical records, grievances, or witness statements.

Submit copies, not originals; put your name and the date of this complaint on each document. (Fax to: 202-401-4708, or email scans of your documents to crcl@dhs.gov, or mail to the address listed above.)

Keep a copy of this complaint for your records.

Privacy Act Statement

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the Office for Civil Rights and Civil Liberties (CRCL) is authorized to investigate complaints and information from the public about possible violations of civil rights or civil liberties related to DHS employees, programs, or activities. A federal law, called the Privacy Act, says we must explain how we protect your information while processing your complaint.

If your complaint is more appropriately handled by a different federal office, we will refer it to that office. In order to investigate your complaint, CRCL will disclose the information regarding your complaint to other appropriate DHS offices, including the Office of the Inspector General. CRCL may also disclose certain information from your complaint if we are required by law to do so or if there is no privacy impact. For example, we send reports to Congress every three months about complaints submitted by the public. Those reports describe the **types** of complaints, and **do not include personal information**. To read our past reports, go to www.dhs.gov/crcl.

To learn more about the Privacy Act go to the Federal Information Center, www.pueblo.gsa.gov.

You may use the following pages to include additional information about your complaint if needed. Please specify which number(s) above you are continuing.

Tenants at (b)(6)
Continuation Sheet

(b)(6)

The incident happened on February 26, 2013 at 5:20am as I was leaving my apartment building to go to work. As I was exiting my building at (b)(6) I heard a voice say "excuse me sir" and two men immediately approached me. One of the men approached me first and then the other one came from the other side of the street. The men looked as if they were police men. They began questioning me. They asked me where I was going and I answered that I was going to work. They asked me if I had an ID and I gave them my learner's permit. Then they asked me how long I was living in the United States and I answered that I had been living here for 10 years. They further asked me in which apartment I lived in and I responded them with my apartment number. They asked me how many people lived in my apartment, but I did not give a response. The officers wrote down the information from my ID. At no point did the officers say that they were looking for anyone.

(b)(6)

The incident happened on February 26, 2013 around 5:30am as I was going to work. As I was exiting my building I saw several men in the street. Some of them had vests that said ICE or police. I recognized they were immigration officers because I have seen them in the past. I remembered there being around 6 to 8 officers in the street. At the moment I exited the building there were three of them standing right outside the door to the building checking on people as they were coming out. I saw about three of the officers talking and checking the papers of (b)(6) my neighbor. As soon as I stepped out of the building I was asked if I was going to work and I responded that I was. They further asked me whether I knew (b)(6) and I responded that I knew him. They did not ask me for any documentation or whether they were looking for anyone in the building.

(b)(6)

Of February 26, 2013 around 5:30am I was saying good bye to my husband who was going to work when he, who was by the building's entrance, turned around and told me that the police was outside. The door to my apartment is down a flight of stairs directly in front of the building's entrance. After my husband told me that the police was in the building I came out to the entrance and saw (b)(6) our neighbor, and several other men. I saw that (b)(6) had been detained by immigration and was being asked for his papers. As I came to the door one of the officers pointed his flashlight at my face and asked me where I lived. I told him where I lived. They also asked me whether I knew Juvenal and I told them that I did. They didn't ask me or my husband for our papers and they didn't ask me any other question. Afterwards, I saw them go into the building and go to the floors above me. There were about eight of them and I heard them knocking on other doors. After that I went inside my apartment and don't know when they left.

(b)(6)

Tenants at (b)(6)
Continuation Sheet

My mother, who lives in my same building, called me around 5:45am and told me that immigration officers were in the building. I went to (b)(6) my sister's apartment, which has a direct view to the front of the street to see what was going on. I saw around four vans in the street and around 6 am I started hearing radios. I then saw into the keyhole and saw the officers inside the building, their vests said ICE and there were about 8 of them. I believe they skipped my floor, but I heard them knocking on doors on the third floor.

(b)(6)

The officers came to my door 4 times and they knocked very hard. This happened in the morning, I believe that this lasted until around 10am. I did not open the last time they knocked because they had already knocked too many times and I was afraid.

CRCLCompliance

From: CRCLCompliance
Sent: Friday, September 27, 2013 12:16 PM
To: (b)(6)@carecendc.org'
Subject: Follow-up to CRCL Complaint Number 13-06-ICE-0126
Attachments: FINAL Close Letter - Complaint No. 13-06-ICE-0126.pdf

Dear Ms. (b)(6)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



**Homeland
Security**

This message, along with any attachments, is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use, or copying of this message is strictly prohibited. If you have received this message in error, please notify the sender immediately by replying "received in error," and delete the message. In addition, this document may be used FOR OFFICIAL USE ONLY (FOUO) and/or contains information that may be exempt from public release under the Freedom of Information Act (5 U.S.C. 552). Therefore, it is to be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO information, and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. Thank you.



Homeland
Security

September 26, 2013

(b)(6)

Central American Resource Center (CARECEN)
1460 Columbia Road, NW Suite C-1
Washington, DC 20009

(b)(6)

@carecenc.org

Re: Complaint No. 13-06-ICE-0126

Dear Ms. (b)(6)

This letter is in response to the correspondence the U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received from you on March 18, 2013. Your correspondence alleged that Immigration and Customs Enforcement (ICE) agents were alarming local residents in Washington, DC during enforcement operations over several days.

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL has the responsibility to review and assess complaints against DHS employees and officials concerning violations of civil rights and civil liberties.

Accordingly, CRCL attempted to conduct an investigation into the allegations. However, since May, 2013, CRCL has not received a response from you to our email and phone requests for assistance. Thus the allegations could not reasonably be investigated and CRCL has recommended closure of this complaint. Should you choose to provide CRCL with more information, we will re-open this investigation.

This concludes our review of this complaint. If you have any additional information or allegations do not hesitate to provide the information. We appreciate you bringing these matters to our attention; inquiries like this help the Department of Homeland Security meet its obligation to protect civil rights and civil liberties.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeffrey S. Blumberg".

Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Protected by Attorney-Client and Deliberative Process Privileges



Homeland
Security

OFFICE FOR CIVIL RIGHTS & CIVIL LIBERTIES (CRCL)
COMPLAINT CLOSURE WITHOUT RECOMMENDATIONS

To: Jeffrey Blumberg 
From: (b)(6)
Date: September 26, 2013
Complaint Number: 13-06-ICE-0126
Complainant Name(A#): (b)(6)

Finding(s) for Closure without Recommendations - (check all that apply):

(b)(5)

Reason for Closing:

On March 13, 2013, CRCL received email correspondence from (b)(6) (b)(6) at the Central American Resource Center (CARECEN) indicating her organization received several complaints relating to ICE enforcement activity in Columbia Heights, Washington, DC. Specifically, (b)(6) alleged that ICE agents were searching, without a warrant, for an individual in a building in Columbia Heights, and in the process were stopping several others inquiring about immigration status.

(b)(5),(b)(6)

Special Circumstances

Recommend Office of General Counsel (OGC) Review (Y/N)

If Yes- provide a brief explanation

Protected by the Deliberative Process Privilege

Suggested Closure Method(s) (check all that apply):

(b)(5)

Supporting Documents Attached:

For Completion by Reviewer:

Closure Recommendation Accepted ☒ Not Accepted ☐

Protected by the Deliberative Process Privilege

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-13-0275 13-06-ICE-0126 (b)(6)

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2013-03-28 16:09	Create	Component Referenced	ICE	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Summary	On March 18, 2013, CRCL received an email correspondence from (b)(6) Services from the Central American Resource Center (CARECEN). In her email, Ms. (b)(6) states that her organization has received several comp	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Executive Summary	On March 18, 2013, CRCL received an email correspondence from (b)(6) Services from the Central American Resource Center (CARECEN). In her email, Ms. (b)(6) states that her organization has received several comp	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Allegation	(CR/CL) Civil Rights/Civil Liberty	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Days to Process	10	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Date to CRCL	03/18/2013	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Date to DHS	03/18/2013	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Date on Correspondence	03/18/2013	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Sender Type	NGO/Organization	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Method of Receipt	Email	8951	(b)(6)	User Change
DhsComplaint	2013-03-28 16:09	Create	Entry Date	03/28/2013	8951	(b)(6)	User Change
DhsComplaintAction	2013-04-02 10:14	Create	Action	Awaiting Recommendation	109965	(b)(6)	User Change
DhsComplaintAction	2013-04-02 10:14	Create	Action Date	04/02/2013	109965	(b)(6)	User Change

DhsComplaintAction	2013-04-02 10:14	Create	Comments	Per Jeff, open as a short form complaint. Assigned to (b)(6) primary as secondary.	109965	(b)(6)	User Change
DhsComplaintAction	2013-04-02 10:13	Create	Document	13-06-ICE-0126 (OIG Response 04.01.2013).pdf	109964		User Change
DhsComplaintAction	2013-04-02 10:13	Create	Action	IG Declines/Back from IG	109964		User Change
DhsComplaintAction	2013-04-02 10:13	Create	Action Date	04/01/2013	109964		User Change
DhsComplaintAction	2013-03-28 16:50	Create	Action Date	03/28/2013	109908		User Change
DhsComplaintAction	2013-03-28 16:50	Create	Action	Sent to IG	109908		User Change
DhsComplaintAction	2013-03-28 16:50	Create	Action Date	03/27/2013	109907		User Change
DhsComplaintAction	2013-03-28 16:50	Create	Comments	Per Jeff, open as a short form complaint. Assigned to (b)(6) primary as secondary.	109907		User Change
DhsComplaintAction	2013-03-28 16:50	Create	Action	Open a Complaint	109907		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Secondary Assignment	(b)(6)	110007		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Action	Back from Officer	110007		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Action Date	04/02/2013	110007		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Comments	short form assign to (b)(6) as primary and (b)(6) as 2nd.	110007		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Primary Assignment	(b)(6)	110007		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Action	Recommendation Review	110006		User Change
DhsComplaintAction	2013-04-02 15:46	Create	Action Date	04/02/2013	110006		User Change
DhsComplaintAction	2013-09-30 12:00	Create	Internal Summary	On March 13, 2013, CRCL received email correspondence from (b)(6) at the Central American Resource Center. (CARECEN) indicating her organization received several complaints relating	111448		User Change

				to ICE enforcement activity in Co		(b)(6)	
DhsComplaintAction	2013-09-30 12:00	Create	Action Date	09/30/2013	111448		User Change
DhsComplaintAction	2013-09-30 12:00	Create	Action	Closed - Short Form/No Further Action	111448		User Change
DhsComplaintAction	2013-09-30 12:00	Create	Reporting Summary	On March 13, 2013, CRCL received a complaint improper ICE enforcement activity. After several months of trying to contact the complainant with no response, CRCL has chosen to close this complaint. Should the complainant respond or provide more informati	111448		User Change
DhsComplaintAction	2013-05-23 16:02	Create	Action Date	05/23/2013	110413		User Change
DhsComplaintAction	2013-05-23 16:02	Create	Action	Short Form	110413		User Change
DhsComplaintDocument	2013-04-05 17:24	Create	Dateentered	04/05/2013	90252		User Change
DhsComplaintDocument	2013-04-05 17:24	Create	Comments	This complaint was opened based on an email. The complainant has now drafted a full complaint for with additional details.	90252		User Change
DhsComplaintDocument	2013-04-05 17:24	Create	Foreign Language	No	90252		User Change
DhsComplaintDocument	2013-04-05 17:24	Create	Document Type	Incoming Letter	90252		User Change
DhsComplaintDocument	2013-04-05 17:24	Create	Document 1	civil rights (3).pdf	90252		User Change
DhsComplaintDocument	2013-09-30 11:56	Create	Foreign Language	No	92087		User Change
DhsComplaintDocument	2013-09-30 11:56	Create	Document Type	Final Report	92087		User Change
DhsComplaintDocument	2013-09-30 11:56	Create	Dateentered	09/30/2013	92087		User Change
DhsComplaintDocument	2013-09-30 11:56	Create	Document 1	FINAL SF Close Memo - Complaint No. 13-06-ICE-0126.pdf	92087		User Change
DhsComplaintDocument	2013-09-30 11:56	Create	Foreign Language	No	92086		User Change
DhsComplaintDocument	2013-09-30 11:56	Create	Document Type	Closed Letter	92086		User Change
DhsComplaintDocument	2013-09-30	Create	Dateentered	09/30/2013	92086		User Change

	11:56					(b)(6)	
DhsComplaintDocument	2013-09-30 11:56	Create	Document 1	FINAL Close Letter - Complaint No. 13-06-ICE-0126.pdf	92086		User Change
DhsComplaintDocument	2013-04-02 10:40	Create	Dateentered	04/02/2013	90184		User Change
DhsComplaintDocument	2013-04-02 10:40	Create	Comments	Letter sent on April 2, 2013	90184		User Change
DhsComplaintDocument	2013-04-02 10:40	Create	Foreign Language	No	90184		User Change
DhsComplaintDocument	2013-04-02 10:40	Create	Document Type	Acknowledgement Letter	90184		User Change
DhsComplaintDocument	2013-04-02 10:40	Create	Document 2	03.18.2013 13-06-ICE-0126_CRCL Email.pdf	90184		User Change
DhsComplaintDocument	2013-04-02 10:40	Create	Document 1	03.18.2013 13-06-ICE-0126.pdf	90184		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Document 1	03.18.2013 (b)(6) via CARECEN_ICE in Columbia Heights_Supplemental Email.pdf	90121		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Comments	Supplemental Email	90121		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Document Type	Miscellaneous Material/Other	90121		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Dateentered	03/28/2013	90121		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Foreign Language	No	90121		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Document 1	03.18.2013 (b)(6) via CARECEN_ICE in Columbia Heights.pdf	90120		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Document Type	Incoming Letter	90120		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Dateentered	03/28/2013	90120		User Change
DhsComplaintDocument	2013-03-28 16:10	Create	Foreign Language	No	90120		User Change
DhsComplaintIssue	2013-03-28 16:23	Update	Incident Date 2	03/18/2013	14255		User Change
DhsComplaintIssue	2013-03-28 16:23	Update	Ongoing	Yes	14255		User Change
DhsComplaintIssue	2013-03-28 16:16	Create	City	Washington	14255		User Change
	2013-						

DhsComplaintIssue	03-28 16:16	Create	State	District of Columbia - DC	14255	(b)(6)	User Change.
DhsComplaintIssue	2013- 03-28 16:16	Create	Redirect to Subject	No	14255		User Change.
DhsComplaintIssue	2013- 03-28 16:16	Create	Incident Date	02/26/2013	14255		User Change.
DhsComplaintIssue	2013- 03-28 16:16	Create	Situation	DHS law enforcement activity	14255		User Change
DhsComplaintIssue	2013- 03-28 16:16	Create	Ethnicity	Hispanic or Latino	14255		User Change
DhsComplaintIssue	2013- 03-28 16:16	Create	(b)(5)	(b)(5)	14255		User Change
DhsComplaintIssue	2013- 03-28 16:16	Create	Incident Location Type	Residence	14255		User Change.
DhsComplaintIssue	2013- 03-28 16:16	Create	Ongoing	No	14255		User Change
DhsComplaintIssue	2013- 03-28 16:16	Create	Primary Issue	Yes	14255		User Change
DhsComplaintIssue	2013- 03-28 16:16	Create	Incident Location	(b)(6)	14255		User Change
DhsComplaintIssue	2013- 03-28 16:16	Create	Comments	Columbia Heights neighborhood	14255		User Change.
DhsComplaintPartiesInvolved	2013- 03-28 16:14	Update	Comments	(b)(6)	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:14	Update	Last Name	(b)(6)	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:13	Update	Email	(b)(6)@carecenc.org	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:13	Update	Phone	202-(b)(6)	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:12	Create	Address Line 1	Central American Resource Center (CARECEN)	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:12	Create	Contact Type	Sender	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:12	Create	Comments	(b)(6)	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:12	Create	Middle Name	(b)(6)	23977		User Change
DhsComplaintPartiesInvolved	2013- 03-28 16:12	Create	Last Name	(b)(6)	23977		User Change.
DhsComplaintPartiesInvolved	2013- 03-28	Create	First Name	(b)(6)	23977		User

	16:12					Change
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**Homeland
Security**

May 7, 2013

(b)(6)

Bronx, NY 10468

Re: Complaint No. 13-06-ICE-0158; (b)(6)

Dear Mr. (b)(6)

The Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL) received your complaint on March 15, 2013, forwarded to CRCL by DHS OIG. Thank you for contacting us with your concerns. CRCL reviews and assesses information concerning abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by employees and officials of the Department of Homeland Security (DHS).

The issues you raise are very important to us, and we would like to inform you how your complaint will be processed by CRCL. Initially, we will send your complaint to the DHS Office of the Inspector General for review. If the Inspector General declines to accept the complaint, it will be returned to CRCL for an appropriate response. Once CRCL opens a formal complaint, either we or the appropriate DHS component will conduct an investigation into your concerns. CRCL may contact you during the course of investigation of your complaint. We will ultimately notify you of the outcome.

Please be advised that our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on your behalf. Instead, we use complaints like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

If you have not already done so, please provide CRCL with your complete contact information, including a phone number, email, and mailing address if available. You may contact CRCL by email at CRCLCompliance@hq.dhs.gov, by facsimile at 202-401-4708, or by mail at the following address:

Department of Homeland Security
Office for Civil Rights and Civil Liberties
Compliance Branch
245 Murray Lane, SW
Building 410, Mail Stop 0190
Washington, DC 20528

For additional information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

If you are filing a complaint on behalf of an individual, please provide CRCL with the express written consent of the individual if you would like to be informed about the resolution of this complaint, if you have not already done so. When communicating with CRCL about this matter, please include the complaint number noted at the top of this letter.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Communications like yours are essential to our ability to carry out our role of supporting the Department's mission to secure the nation while preserving individual liberty, fairness, and equality under the law. We look forward to working with you to address your concerns. If you have questions, please contact CRCL either in writing or by phone at 866-644-8360, 866-644-8361 (TTY).

Sincerely,



Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Privacy Act Statement

Authority: 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1 authorizes the collection of this information.

Purpose: The Department of Homeland Security (DHS) will use this information to review and investigate complaints and information from the public about possible violations of civil rights and/or civil liberties relating to DHS employees, programs, or activities.

Routine Uses: This information may be disclosed to and used by personnel and contractors within DHS who have a need to know the information in order to review your complaint. The DHS Office for Civil Rights and Civil Liberties (CRCL) may also share your information, as necessary, with appropriate government agencies outside of DHS or with non-government entities to address your complaint, or pursuant to its published Department of Homeland Security/ALL-029 Civil Rights and Civil Liberties Records System of Records.

Disclosure: Furnishing this information to CRCL is voluntary; however, failure to furnish the requested information may delay or prevent CRCL from adequately reviewing and investigating your complaint. If necessary, CRCL may also request additional information from you in order to determine the appropriate manner to address your concerns.

To learn more about the Privacy Act, go to www.dhs.gov/privacy.

From: DHSOIGHotlineMailbox [<mailto:DHSOIGHotlineMailbox@oig.dhs.gov>]

Sent: Friday, March 15, 2013 4:20 PM

To: JOINT INTAKE

Cc: CRCLCompliance; (b)(6)

Subject: DHS OIG C1306855; (b)(6)

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information is furnished for whatever administrative action or inquiry you consider appropriate. Should your office take any administrative or personnel action in response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken....

AFFIDAVIT OF SERVICE

Pursuant to Federal Tort Claims Act, I, (b)(6) of legal age, make this affidavit that the original and copies of the NOTICE OF CLAIM has been submitted this March , 2013 to the United States Postal Service, via certified mail with return receipt to be served to the following parties:

Janet Napolitano
Department of Homeland Security
Nebraska Avenue Complex,
Washington, D.C. 20528

Eric Holder
U.S. Department of Justice
950 Pennsylvania Avenue, NW, Washington, D.C 20530-0001

John T. Morton
U.S. Immigration and Customs Enforcement
500 12th Street, SW, Washington, D.C. 20536

Office of the Inspector General
U.S. Department of Homeland Security
245 Murray Drive, Building 410 Stop 2600
Washington, D.C. 20528

Respectfully,

(b)(6)

Bronx, NY 10468

NOTARY PUBLIC

Subscribed and sworn to before me
this 28th day of February 2014 (b)(6)

(b)(6)

Public

(b)(6)
Notary Public, State of New York
(b)(6)
Qualified in Bronx County
Commission Expires Dec 23, 2014